



Addendum No. 1

Date: May 16, 2024

Solicitation No: FY24-805-66

Airport Badging Identity Management System

This Addendum #1 to Request for Request for Proposals for Airport Badging Identity Management System (the “RFP”) contains the following clarifications regarding the RFP document:

- Responses to questions submitted in writing.

QUESTIONS SUBMITTED IN WRITING

Question 1: Several peripheral systems are identified in this RFP as having a need to share information – is there any existing centralized database where all employees, badge holders, etc. are stored when they get brought on board? (for example Microsoft AD, g suite, an HR software like workday).

Response: Currently that centralized database would be C-Cure 9000 and currently the peripheral systems do not share information automatically. The goal of this RFP is to find a system able to both store data and push it into the peripheral systems.

Question 2: If no, is there any expected single record of truth to pull information from to propagate to the peripheral systems, or is the goal to create this database through a new software deployment?

Response: The RFP is to have the new IDMS create a new database and to push data to the peripheral systems as necessary.

Question 3: What available means of data transport are expected for each system? API commands, CSV import/export, direct database sync?

Response: This will be left up to the vendor to figure out the best method for integrating to all required systems (C-Cure 9000, AAAE Interactive Employee Training, AAAE Transportation Security Clearinghouse, etc.). Any changes made in the IDMS will need to be updated immediately in all of the other peripheral systems.

Question 4: Is there a planned global unique identifier for each person record for systems to share?

Response: Currently there is not a planned global unique identifier for the record systems to share.

Question 5: Have you seen any demonstrations from potential respondents to this RFP in the last six months?

Response: Yes, prior to the posting of this RFP.

Question 6: Regarding TC-2.2: The RFP references an on-premises solution. Will the airport consider a hosted solution instead of on-premises?

Response: TC-2.2 does not reference an on-premises solution, however the airport is open to a hosted, on-premises, or hybrid solution.

Question 7: Regarding TC-6.10, are the airports retention policies as it applies to the IDMS different from the TSA's mandated retention policies?

Response: As of right now the airport's retention policy mirrors what is require by TSA.

Question 8: Regarding FC-21, what is the airport's current badging lifecycle for each badge type? Are some 6-month badges and then other 12-month badges, etc.?

Response: The airport's typical badging cycle is 24 months however badge expiration dates are tied to a person's birth month. Other factors that come into play include people with Work Authorization Documents, Visa's, Permanent Resident Cards, and companies who are on probation due to an excessive percentage of unaccounted for badges. Those badges may be set for a 1-year period or a 6-month period.

Question 9: Can you provide examples of the airport's current structure for assigning clearance codes (by company name, company type, privileges, etc.)?

Response: Typically, each company has only one clearance for door access. Some companies do have additional clearances due to operational needs. Each company's Authorized Signatory indicates to the Airport Badging Office what clearance a person needs. Privileges like escorting and AOA driving are also indicated to the badging office by the Authorized Signatory via the badging application.

Question 10: FC-110 refers to MHT wanting to report on the status of matches (e.g. cleared, under investigation, actual match). Are these statuses referring to the background check, the stage of the badge issuance process, or something else?

Response: FC-110 refers to the status of the Criminal History Record Check.

Question 11: Regarding FC-118, are the audit reports based on the information after the audit is conducted or before?

Response: The audit reports in FC-118 would be pulling data from the previous audit or audits that have just closed.